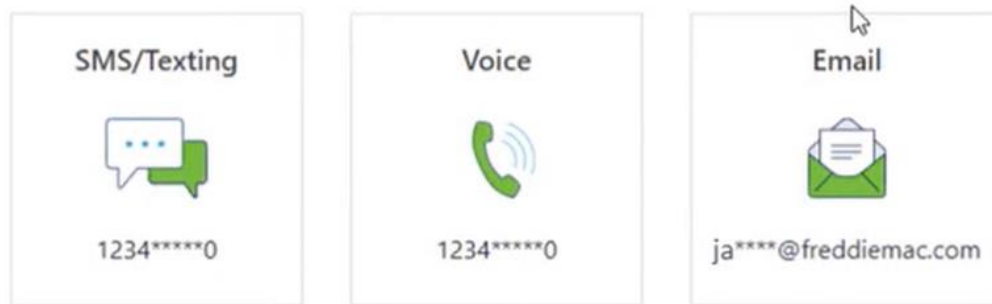


Multifactor Authentication Overview

Multifactor authentication (MFA) is an additional layer of security on all Freddie Mac systems and applications. This security enhancement is used to verify your identity when accessing a system by entering a code received via your preferred contact method (text, voice or email).



Impacted Multifamily Systems

You'll encounter MFA in the following Freddie Mac Multifamily systems:

- BWRs (MultiSuite® for Bonds – Wire Request System)
- ICT (Insurance Compliance Tool)
- MF Basic (secure content on mf.freddiemac.com)
- myOptigo®
- OUS (Origination & Underwriting System)

MFA Set Up

If this is your first time setting up the MFA on a Multifamily system, follow the instructions in this [walkthrough video](#).

Once you've set up the MFA, you will need to re-authenticate and perform the additional six-digit login process periodically on each trusted device (computer or phone) and each browser you use (e.g., Google Chrome, Microsoft Edge or Mozilla Firefox). You will also need to re-authenticate whenever you clear your cache. Reauthentication is an industry standard to ensure continued verification of the user.