



# SBL UPDATE

## Congrats, Ian Ouwerkerk!

As you likely saw, last week [Kevin Palmer](#) named [Ian Ouwerkerk](#) as the Senior Vice President of [Underwriting & Credit](#). Ian oversees all multifamily underwriting and credit processes, covering Conventional, Targeted Affordable Housing and Small Balance Loans (SBL). Please join us in congratulating Ian on his well-deserved promotion!



## Optigo® Analyst Workshops

And that's a wrap! We had over 600 lender analysts join us this summer for our workshops. We enjoyed sharing information about our business practices, and the networking opportunity was key with our team meeting many customers for the first time face to face.

For those who weren't able to make it, you can access the [SBL and Conventional workshop presentations](#) in Optigo Academy.

Thank you for joining us and we look forward to seeing you at future events!

## New York State DHCR Rent Rolls

As a reminder, landlords were required to file their Annual Apartment Registration application with the Division of Housing and Community Renewal (DHCR) for any rent-stabilized unit that they own by July 31. As a result, Freddie Mac will be requiring a 2022 DHCR rent roll for any property that contains a rent-stabilized unit for all full underwriting packages submitted to Freddie Mac on or after October 1. If you have any questions, please reach out to a representative on the Northeast SBL team.

## New Optigo Happy® Support Number

We've got a new number. To contact Optigo Happy support by phone, please call 447-427-7926 (447-HAPPYCO). The old support number will be forwarded to this new line during this transition period.

To find more resources for Optigo Happy, check out the dedicated service desk.

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