

Asset Management & Operations | Leadership Team



Bill Buskirk
Senior Vice President
Multifamily Chief Operating Officer

LeeAnn Archie
Executive Coordinator Sr



Carl McLaughlin
Vice President
Loan Servicing

- Manage and reconcile servicer reporting and remittance
- Manage MF Cash Desk
- Perform monthly Operational Close activities
- Perform Master Servicing pre/post securitization
- Perform Fund Administration
- Authorize Loan/Bond Purchase
- Perform Loan Sales/Securitization Document Activities
- MF Data Program
- Manage Document Custody



Pamela Dent
Vice President
Asset Management

- Asset Resolution & REO
- Borrower Transactions
- Structured Transactions
- Securitized Transactions
Collateral & Deal Performance Monitoring
- Risk Ratings
- Master Servicing Asset Management and Reporting
- Investor Support/ Securitization Surveillance
- Physical Risk Guidance (Seismic, Environmental, Physical Condition)
- Insurance
- Loan Boarding & Compliance
Property Assessment Collection



Erlita Shively
Vice President
Counterparty Risk Management

- Monitor MF Seller/Servicer eligibility and compliance for Freddie Mac's role as Master Servicer, Special Servicer & Guarantor
- Perform audits of MF Seller/Servicers and Primary Servicers
- Assess counterparty credit risk of MF Seller/Servicers and other non-borrowers and ensure compliance
- Manage MF Seller/Servicer Guide
- Interface with rating agencies for Master Servicer, Special Servicer and Operating Advisor ratings
- Servicer Relations