

# Asset Management & Operations Leadership Team



**Leanne Spies**  
Senior Vice President  
Asset Management & Operations

**Rosemarie Pili**  
Executive Coordinator Sr.



**Carl McLaughlin**  
Vice President  
Loan Servicing

- Manage and reconcile servicer reporting and remittance
- Manage MF Cash Desk
- Perform monthly Operational Close activities
- Perform Master Servicing pre/post securitization
- Perform Fund Administration
- Authorize Loan/Bond Purchase
- Perform Loan Sales/Securitization Document Activities
- MF Data Program
- Manage Document Custody



**Pamela Dent**  
Vice President  
Asset Management

- Asset Resolution & REO
- Borrower Transactions
- Structured Transactions
- Securitized Transactions Collateral & Deal Performance Monitoring
- Risk Ratings
- Master Servicing Asset Management and Reporting
- Investor Support/ Securitization Surveillance
- Physical Risk Guidance (Seismic, Environmental, Physical Condition)
- Insurance
- Loan Boarding & Compliance
- Property Assessment Collection



**Michael Kenney**  
Vice President  
Operational Risk

- Centralized governance for Multifamily over operational risks, departmental procedures and business continuity management
- Manage, for Multifamily, the contract and vendor management process and reporting
- Provide management reports and analytics for Asset Management and Operations



**Erlita Shively**  
Senior Director  
Customer Compliance  
Management

- Monitor MF Seller/Servicer eligibility and compliance for Freddie Mac's role as Master Servicer, Special Servicer & Guarantor
- Perform audits of MF Seller/Servicers and Primary Servicers
- Assess counterparty credit risk of MF Seller/Servicers and other non-borrowers and ensure compliance
- Manage MF Seller/Servicer Guide
- Interface with rating agencies for Master Servicer, Special Servicer and Operating Advisor ratings
- Servicer Relations