



Optigo Happy

A digital inspection platform designed for Optigo® lenders. Use it on the go with your smartphone or tablet – or back at your desk on your computer.

With 75% less information to complete in the inspection template, lenders are saving 2+ hours with each inspection.

Getting Started

Optigo Happy is powered by [HappyCo](#). To get started, contact [Ray Campbell](#) at HappyCo for demonstration, set-up and contracting information.

For additional questions about Optigo Happy and Freddie Mac Multifamily mobile inspections, contact [Eric Beasman](#) at Freddie Mac.

WHY OPTIGO HAPPY

- View all your regional inspections in one website – “Happy Manage”
- Take pictures and save to specific inspection questions in the app
- Submit data directly to Freddie Mac while still on-site
- Virtual inspections are now available across Conventional, SBL and Specialty accounts
- Integrate with your internal business systems – you own your data

Platform Description	<p>Optigo Happy is the digital inspection platform with a suite of tools powered by HappyCo:</p> <ul style="list-style-type: none"> ▪ Happy Inspector – a desktop and mobile inspection management tool ▪ Live by HappyCo – the virtual inspection mobile application; an add-on to Happy Inspector
Types of Accounts	<p>Optigo Happy supports the following product lines:</p> <ul style="list-style-type: none"> ▪ Conventional ▪ Targeted Affordable Housing ▪ Small Balance Loans ▪ Seniors Housing ▪ Structured transactions
Pricing	<ul style="list-style-type: none"> ▪ Set-up fee: \$5,000 ▪ First product line account: \$1,000/month ▪ Additional accounts: \$500/month for each account
Virtual Inspections	<p>Available as an add-on to Happy Inspector. Pricing is free during the COVID-19 pandemic. View the FAQs.</p> <p>Watch this video for currently available features. More enhancements are on the way.</p>
Support	<ul style="list-style-type: none"> ▪ A dedicated service desk is available for Optigo Happy account holders ▪ Frequently asked questions