

Reset your Freddie Mac Multifamily application passwords and update your contact information with the information below. You may also contact [866-685-8436](tel:866-685-8436), available from 8:00 a.m. to 8:00 p.m. ET, Monday through Friday.

| Application / System / Tool Name                            | How to Reset a Password   | How to Update User Profile/Contact Information   |
|---|---|--|
| Consent Request Tracker (CRT)                               | Use the Forgot Password link in the <a href="#">CRT application</a> or contact your <a href="#">system administrator</a>          | Use CRT or contact your <a href="#">system administrator</a>   |
| Document Management System (DMS)                            | Use the “Forgot Your Password?” link on <a href="http://www.blitzdocs.net">www.blitzdocs.net</a> to reset your password via email | Follow the directions in <a href="#">Managing Your DMS Access — At-A-Glance</a>  |
| Multifamily secure content                                  | Use the <a href="#">Freddie Mac Access Manager Password Reset</a> function  | Contact your <a href="#">system administrator</a>  |
| Insurance Compliance Tool (ICT)                             | Use the <a href="#">Access Manager Password Reset</a> function  | Contact your <a href="#">system administrator</a>  |
| <i>Multifamily Seller/Service Guide</i> via AllRegs® Online | Use the “My Preferences” tab in AllRegs Online  | Use the “My Preferences” tab in AllRegs Online   |
| Multifamily News Subscription Center                        | Not applicable  | To edit your subscription preferences or unsubscribe, simply click on the “Manage your email preferences” link at the bottom of your most recent email or visit the <a href="#">News Subscription Center</a> |
| MultiSuite for Bonds – Wire Request System (BWRS)           | Use the <a href="#">Access Manager Password Reset</a> function  | Contact your BWRS system administrator   |
| myOptigo®   | Use the <a href="#">Access Manager Password Reset</a> function  | Contact your <a href="#">system administrator</a>  |
| Origination & Underwriting System (OUS)                     | Use the <a href="#">Access Manager Password Reset</a> function  | Contact your <a href="#">system administrator</a>  |

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| Property Reporting System (PRS)                    | Click the “Forgot Password?” link on the <a href="#">Log In to PRS page</a> or contact your <a href="#">system administrator</a> | Contact your <a href="#">system administrator</a>             |
| Multifamily Securities Investor Access (MSIA) tool | Use the Forgot Password link in the <a href="#">MSIA application</a> or contact your <a href="#">system administrator</a>        | Use MSIA or contact your <a href="#">system administrator</a> |