



Reset your Freddie Mac Multifamily application passwords and update your contact information with the information below. You may also contact 1-866-MultiFM (1-866-685-8436), available from 8:00 a.m. to 8:00 p.m. ET, Monday through Friday.

Application / System / Tool Name	How to Reset a Password	How to Update User Profile/Contact Information
Consent Request Tracker (CRT)	Use the Forgot Password link in the <a href="#">CRT application</a> or contact your <a href="#">system administrator</a>	Use CRT or contact your <a href="#">system administrator</a>
Document Management System (DMS)	Use the “Forgot Your Password?” link on <a href="http://www.blitzdocs.net">www.blitzdocs.net</a> to reset your password via email	Follow the directions in <a href="#">Managing Your DMS Access — At-A-Glance</a>
FreddieMac.com/Multifamily secure content	Use the <a href="#">MultiSuite Online Registration Password Reset</a> function	Contact your <a href="#">system administrator</a>
General Loan Information (GLI)	Use the <a href="#">MultiSuite Online Registration Password Reset</a> function	Contact your <a href="#">system administrator</a>
Insurance Compliance Tool (ICT)	Use the <a href="#">MultiSuite Online Registration Password Reset</a> function	Contact your <a href="#">system administrator</a>
<i>Multifamily Seller/Service Guide</i> via AllRegs® Online	Use the “My Preferences” tab in AllRegs Online	Use the “My Preferences” tab in AllRegs Online
Multifamily News Subscription Center	Not applicable	To edit your subscription preferences or unsubscribe, simply click on the “Manage your email preferences” link at the bottom of your most recent email or visit the <a href="#">News Subscription Center</a>
MultiSuite® for Bonds – Wire Request System (BWRS)	Call 1-800-FREDDIE (1-800-373-3343) and select option #1 and then option #1 again, or send an email to <a href="mailto:mfla_trustees@freddiemac.com">mfla_trustees@freddiemac.com</a>	Contact your BWRS system administrator
MultiSuite® for Investor Reporting	Use the <a href="#">MultiSuite Online Registration Password Reset</a> function	Contact your <a href="#">system administrator</a>
Small Balance Loan Production Pipeline Manager	Use the Forgot Password link in the <a href="#">SBL application</a> or contact your <a href="#">system administrator</a>	Use the SBL Pipeline Manager or contact your <a href="#">system administrator</a>
Origination and Underwriting System (OUS)	Use the <a href="#">MultiSuite Online Registration Password Reset</a> function	Contact your <a href="#">system administrator</a>
Property Reporting System (PRS)	Click the “Forgot Password?” link on the <a href="#">Log In to PRS page</a> or contact your <a href="#">system administrator</a>	Contact your <a href="#">system administrator</a>
Multifamily Securities Investor Access tool (MSIA)	Use the Forgot Password link in the <a href="#">MSIA application</a> or contact your <a href="#">system administrator</a>	Use MSIA or contact your <a href="#">system administrator</a>