

Getting Started

With Our Website, Email Alerts, Applications and Education Content

Navigating the Freddie Mac Multifamily Website

The Freddie Mac Multifamily website is organized by seller/servicer job functions:

- [Originate and Underwrite](#)
- [Purchase and Delivery](#)
- [Investor Reporting](#)
- [Asset Management](#)

Job aids, presentations, tutorials and other support resources are located in all of the functional sections. Using the search function will also help you locate resources quickly.

For more information about what we do, our results, who we are and working with us, click on the About section of the navigation.

Multifamily-related news, market commentary, research, our blogs and events can be found in the Research or News sections.

Accessing Password-Protected Content on the Website

To access password-protected documents on the Multifamily website, seller/servicer employees and consultants will need to obtain a username and password, which can be provided by your company's [Freddie Mac system administrator](#).

Receiving Freddie Mac Multifamily Email Updates

To receive emails on Multifamily news, updates, alerts and education opportunities, you must register using our [Multifamily News Subscription Center](#). You'll receive an email in your inbox – please make sure to complete the requested opt-in form in order to begin receiving updates.

You'll be asked to provide us with basic contact information and subscribe to a list of news alerts relative to your specific job function that you would like to receive on a regular basis.

Accessing Freddie Mac Applications

Seller/servicer employees and consultants working with Freddie Mac will need to obtain multiple user credentials to utilize our selling and servicing applications, systems and tools. Contact your [Freddie Mac system administrator](#) for the appropriate login credentials for:

- AllRegs® Online (for the *Multifamily Seller/Servicer Guide*) (or access the Guide on AllRegs for free via the [Guide and Forms page](#))
- Consent Request Tracker (CRT)
- Document Management System (DMS)
- Insurance Compliance Tool (ICT)
- myOptigo®
- Origination and Underwriting System (OUS)
- Property Reporting System (PRS)

Education Content

There are a number of training opportunities on mf.freddie.com on the functional pages; for example, [Document Management System \(DMS\) User Guide](#).

[Optigo Academy](#), our learning center, also offers self-paced learning modules on multiple topics. Those in the Optigo® network can create an account for free.