



## Getting Started with Our Website, Email Alerts, and Applications Plus Training Opportunities

### ➤ Navigating the Freddie Mac Multifamily Website

- The Freddie Mac Multifamily website is organized by Seller/Servicer job functions:
  - [Originate and Underwrite](#)
  - [Purchase and Delivery](#)
  - [Investor Reporting](#)
  - [Asset Management](#)

Job aids, presentations, tutorials and other support resources are located in all of the functional sections. Using the search function will also help you locate resources quickly.

- For more information about what we do, our results, who we are, and working with us, click on the [About Us section](#).
- Multifamily-related news, market commentary, research, our blogs and events can be found in the [News and Research section](#).

### ➤ Accessing Password-Protected Content on [mf.freddiemac.com](http://mf.freddiemac.com)

- To access password-protected documents on the Multifamily website, Seller/Servicer employees and consultants will need to obtain a username and password, which can be provided by [your company's Freddie Mac system administrator](#).

### ➤ Receiving Freddie Mac Multifamily Email Updates

- To receive emails on Multifamily news, updates, alerts and training opportunities, you must register using [our Multifamily News Subscription Center](#). To opt-in, provide us with basic contact information, and subscribe to a list of news alerts relative to your specific job function that you would like to receive on a regular basis.

### ➤ Accessing Freddie Mac Applications

- Seller/Servicer employees and consultants working with Freddie Mac will need to obtain multiple user credentials to utilize our selling and servicing applications, systems and tools. Contact [your Freddie Mac system administrator](#) for the appropriate login credentials for:
  - AllRegs® Online (for the *Multifamily Seller/Servicer Guide*) (or access the Guide on AllRegs for free via the [Guide and Forms page](#))
  - Consent Request Tracker (CRT)
  - Document Management System (DMS)
  - General Loan Information (GLI)
  - Insurance Compliance Tool (ICT)
  - MultiSuite® for Investor Reporting (MSIR)
  - Origination and Underwriting System (OUS)
  - Property Reporting System (PRS)

➤ **Training Opportunities**

- There are a number of training opportunities on [mf.freddiemac.com](http://mf.freddiemac.com) on the functional pages; for example, [Document Management System \(DMS\) – Getting Started](#).
- Our [Learning Center](#) also offer eLearning modules on multiple topics