Getting Started with Our Website, Email Alerts, and Applications
Plus Training Opportunities

➢ Navigating the Freddie Mac Multifamily Website

- The Freddie Mac Multifamily website is organized by Seller/Servicer job functions:
  - Originate and Underwrite
  - Purchase and Delivery
  - Investor Reporting
  - Asset Management

Job aids, presentations, tutorials and other support resources are located in all of the functional sections. Using the search function will also help you locate resources quickly.

- For more information about what we do, our results, who we are, and working with us, click on the About Us section.

- Multifamily-related news, market commentary, research, our blogs and events can be found in the News and Research section.

➢ Accessing Password-Protected Content on mf.freddiemac.com

- To access password-protected documents on the Multifamily website, Seller/Servicer employees and consultants will need to obtain a username and password, which can be provided by your company’s Freddie Mac system administrator.

➢ Receiving Freddie Mac Multifamily Email Updates

- To receive emails on Multifamily news, updates, alerts and training opportunities, you must register using our Multifamily News Subscription Center. To opt-in, provide us with basic contact information, and subscribe to a list of news alerts relative to your specific job function that you would like to receive on a regular basis.

➢ Accessing Freddie Mac Applications

- Seller/Servicer employees and consultants working with Freddie Mac will need to obtain multiple user credentials to utilize our selling and servicing applications, systems and tools. Contact your Freddie Mac system administrator for the appropriate login credentials for:
  - AllRegs Online (for the Multifamily Seller/Servicer Guide) (or access the Guide on AllRegs for free via the Guide and Forms page)
  - Consent Request Tracker (CRT)
  - Document Management System (DMS)
  - General Loan Information (GLI)
  - Insurance Compliance Tool (ICT)
  - MultiSuite for Investor Reporting (MSIR)
  - Origination and Underwriting System (OUS)
  - Property Reporting System (PRS)
➢ Training Opportunities

- There are a number of training opportunities on mf.freddiemac.com on the functional pages; for example, **Document Management System (DMS) – Getting Started**.

- Our [Learning Center](#) also offer eLearning modules on multiple topics