



Getting Started with Our Website, Email Alerts, and Applications Plus Training Opportunities

➤ Navigating the Freddie Mac Multifamily Website

- The Freddie Mac Multifamily website is organized by Seller/Servicer job functions:
 - [Originate and Underwrite](#)
 - [Purchase and Delivery](#)
 - [Investor Reporting](#)
 - [Asset Management](#)

Job aids, presentations, tutorials and other support resources are located in all of the functional sections. Using the search function will also help you locate resources quickly.

- For more information about what we do, our results, who we are, and working with us, click on the [About Us section](#).
- Multifamily-related news, market commentary, research, our blogs and events can be found in the [News and Research section](#).

➤ Accessing Password-Protected Content on mf.freddiemac.com

- To access password-protected documents on the Multifamily website, Seller/Servicer employees and consultants will need to obtain a username and password, which can be provided by [your company's Freddie Mac system administrator](#).

➤ Receiving Freddie Mac Multifamily Email Updates

- To receive emails on Multifamily news, updates, alerts and training opportunities, you must register using [our Multifamily News Subscription Center](#). To opt-in, provide us with basic contact information, and subscribe to a list of news alerts relative to your specific job function that you would like to receive on a regular basis.

➤ Accessing Freddie Mac Applications

- Seller/Servicer employees and consultants working with Freddie Mac will need to obtain multiple user credentials to utilize our selling and servicing applications, systems and tools. Contact [your Freddie Mac system administrator](#) for the appropriate login credentials for:
 - AllRegs® Online (for the *Multifamily Seller/Servicer Guide*)
 - Consent Request Tracker (CRT)
 - Document Management System (DMS)
 - General Loan Information (GLI)
 - Insurance Compliance Tool (ICT)
 - MultiSuite® for Investor Reporting (MSIR)
 - Origination and Underwriting System (OUS)
 - Property Reporting System (PRS)

➤ **Training Opportunities**

- There are a number of training opportunities on mf.freddiemac.com on the functional pages; for example, [Document Management System \(DMS\) – Getting Started](#).
- Our [Learning Center](#) also offer eLearning modules on multiple topics
- We also offer Workshops in April and May; for previous presentations, look on the [Originate and Underwrite page](#) under the “Workshops” tab.