

# Asset Management & Operations

## Loan Servicing

(as of 7/31/2019)




**Carl McLaughlin**  
Vice President, Multifamily Operations

### Loan Servicing, Payoffs/Releases, Master Servicing, Investment Funds and Whole Loan Funds

Ensure that Servicer Investor Reporting and Remittances are reconciled to FM Expected Principal, Interest and Fee Amounts for all FM Multifamily products (Loans, Bonds, TEBS, PCs, Transitional Lines of Credit, K-Deals, SB-Deals and other Securitizations, Investment Funds and Whole Loan Funds).  
 Confirm Servicer calculated Curtailment and Payoff amounts of UPB, Prepayment Fees/Yield Maintenance and other fees. Prepare Final Payoff Statements and Manage Release requests submitted by Servicers.  
 Act as Master Servicer for K-Deals, SB-Deals and other Securitizations, Advance on Delinquent Loans, and Perform Reconciliations to Ensure Accurate and Timely Reporting and Remittance of Principal, Interest, Payoff Amounts and various Fees to Certificate Administrators.  
 Act as Administrative Manager for B-Piece Buyer in KJ Securitizations, Reconcile monthly amounts and make Distributions to Funds, Prepare Contribution Notices for Investment Fund Capital Calls. Act as Facility Lender for Whole Loan Funds.



**Sherry Stanard**  
Manager



**Mitch Friedman**  
Manager



**Mark Ciarrocchi**  
Manager

**TBD**  
Manager

**Felicia Hicks**  
Loan Servicing Supervisor  
Payoffs

**Jamie Moore**  
Loan Servicing Senior  
Payoffs

**Sherry Bell**  
Loan Servicing Senior

**Dawn Wells**  
Loan Servicing Supervisor

**Valerie Parker**  
Loan Servicing Supervisor

**Winston Burrows**  
Loan Servicing Senior  
Payoffs

**Christine Minor**  
Loan Servicing Prof  
Payoffs

**Tracy Russell-Watkins**  
Loan Servicing Senior

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Loan Servicing Team Lead

**Elsy Chavez**  
Loan Servicing Senior

**Khadija Hilliard**  
Loan Servicing Prof

**June Sutherland-John**  
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**John Dixon**  
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Loan Servicing Prof

**Phyllis Jackson**  
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**Kauser Ahmed**  
Loan Servicing Prof

**Rose Thomas**  
Loan Servicing Senior

**Shareef Abulhawa**  
Loan Servicing Associate

**Kristen Knepper**  
Loan Servicing Associate

**Trang Nguyen**  
Real Estate Analyst

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Loan Servicing Senior

**Kalani James**  
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**Christopher Barden**  
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**Taylor Myers**  
Real Estate Analyst

**Jenelle Cooper**  
Loan Servicing Senior

**Alexander Mityunin**  
Loan Servicing Prof

**David Huynh**  
Loan Servicing Prof



**Carl McLaughlin**  
Vice President

### Cash Management

**Cash Desk Activities:** Ensure all counterparty wire instructions and payments made use accurate instructions and handled securely. Receivable wire activity identifies and posts all Multifamily incoming wires to ensure correct identification and posting to GL Account for MF Financial Reporting. **Operational Close Activities:** Aggregates reporting for certain 3rd party Credit Enhancements for Financial Reporting.



**Wendy McCain**  
Director

**Khary Earley**

Cash Management Senior

**Monyette Perry**

Cash Management Senior

**Kira Hunter**

Cash Management Senior

**Michael Quang**

Cash Management Prof

**Angel Burke**

Cash Management Prof

**Jane Cherry**

Cash Management Prof