

Asset Management & Operations

Loan Administration



Audrey Kestner
Senior Director



Beverly Muse
Manager



Mary Ellen Slavinskas
Director

Purchase (Conventional & SBL)

- Refund Good Faith Deposit
- Review Final Delivery Documents
- Authorize Purchase of Loans

Purchase (Structured)

- Refund Good Faith Deposit
- Review Final Delivery Documents
- Send pre/post letters
- Authorize Purchase of Loans/Bonds

Post Purchase

- Follow up on outstanding documents
- Send monthly open exception report
- Prepare mortgage files

Document Custody

Management of loan files on-site and transition of files to point of disposition



Tina Lama
Loan Servicing Team Leader



Catherine Seng
Loan Servicing Supervisor



Mary Arabit
Loan Servicing Supervisor



Terri Dove
Loan Servicing Team Leader



Claudia Bochenek
Loan Servicing Senior



Daisy Figueroa Vega
Loan Servicing Professional



Kim Trent
Loan Servicing Professional



Bridget Ziorklui
Loan Servicing Professional



Alex Mityunin
Loan Servicing Professional



Rebecca Endayen
Loan Servicing Professional



Staris Simpkins
Loan Servicing Professional



Khadija Hilliard
Loan Servicing Professional



Marina De Leon
Loan Servicing Professional



Oyeyemi Bankale
Loan Servicing Professional



Michael Woldemichael
Loan Servicing Professional



Sheida Borhani
Loan Servicing Professional



Olga Christensen
Loan Servicing Team Leader



Sona Tufekci
Loan Servicing Associate



Gavinder Billing
Loan Servicing Associate



April Fenwick
Loan Servicing Professional



Marina Owusu
Loan Servicing Senior



Christiana Dennis
Loan Servicing Associate



Ruth Rosales
Loan Servicing Professional



Nicole Ainsworth
Loan Servicing Senior



Sylvia Amoh
Loan Servicing Associate

Loan Administration



Audrey Kestner
Senior Director



Mary Ellen Slavinkas
Director



Peggy Smith
Manager



Kelly Redmon Thomas
Supervisor

Loan Sales

- Deliver Mortgage File and Servicing File to the Trustee and Master Servicer
- Follow up on any outstanding loan documents
- Coordinate assignment of loan documents to the Trustee

Data Management

- Oversees Multifamily Data Program
- Resolves data quality
- Prepares data for monthly financial close
- Participates in testing for Multifamily application releases

System Support

- Business support for the Document Management System (DMS)
- Business support for the Document Custody System



Kristin Lee
Loan Servicing Manager



Biyun Jin
Data Analytics Manager



Vacant
Loan Servicing Senior



Adrienne Puchalski
Loan Servicing Senior



Cheryl Campbell
Loan Servicing Senior



Mike Melocik
Project Management Manager



Susan Kirkpatrick
Loan Servicing Senior



Pratima Jagerdeo
Loan Servicing Senior



Amy Lu
Data Analytics Senior



Karen Han
Loan Servicing Senior



James Addis
Loan Servicing Professional



Pingjing Lu
Data Analytics Senior



Candace Butler
Loan Servicing Professional



Elisa Gyeltsen
Loan Servicing Professional



Jean Hu
Data Analytics Senior



Meghan O'Neill
Real Estate Analyst



Gnanesh Sadanandam
Data Analytics Senior



Benjamin Pankin
Data Analytics Professional



Uyen Hill
Data Analytics Associate